License Management System

June 2020

InterDynamics has a new License Management website for making available FAID Quantum installation files, and documentation, as well as License Key files which are used to activate the latest FAID Quantum software.

About InterDynamics

InterDynamics is a leading provider of decision support and risk management methodologies and software. Servicing an international market, our extensive client base spans the spectrum of shiftwork and safety-critical industries, including transportation, mining, logistics, healthcare and manufacturing.

Fatigue Risk Management Solutions: Helping businesses identify, assess and manage the risks associated with work-related fatigue at both operational and management levels.

Decision Support Solutions: Helping organisations plan and schedule their business operations more effectively.

Our collaborative approach to customer service also helps us stand out from the crowd. Our experienced team can call on a wealth of problem-solving expertise to offer advice that is both practical and implementable.

Please contact us to find out more on this or our other offerings

Tel: +61 7 3229 8300
enquire@interdynamics.com

InterDynamics License Management Website

InterDynamics

Navigating complexity. Delivering clarity.

www.interdynamics.com

Website

New File Sharing Website

InterDynamics has developed a new file sharing website located at: https://licensing.interdynamics.com

The InterDynamics License Management website provides access to download the latest FAID Quantum installation files, license key files, and documentation.

*NOTE: This new website replaces the previous filesharing website; **idBase**.*

First time users will need to enter a new password, and also confirm the new password by re-entering it.
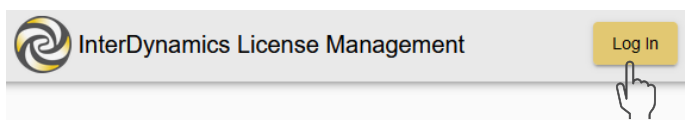

Enter New (or Reset) Password

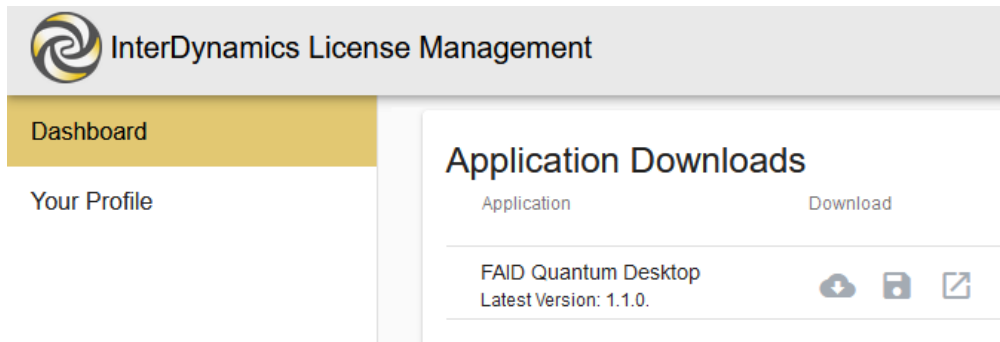To access the InterDynamics License Management website users will need to log in with their email and password.

Sign In to access the InterDynamics License Management Website

Once the user has entered the website, they will have access to download the latest application installation files, license key files, and documentation.

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User Dashboard to Download Files

Options available via clicking on an icon:
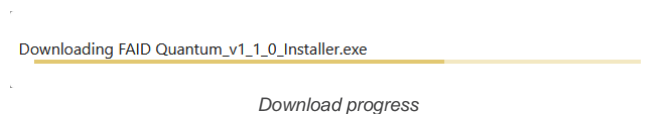
  Download latest **installation file**

  Download latest **license key file**

  Navigate to access **more files** (i.e. documentation, and previous installation or license key files).

Download latest installation file

When the user selects to download the latest installation file, a popup will appear indicating the process percentage of the download.

Download progress

Then once the download is complete, another popup will appear to assist with saving the file.
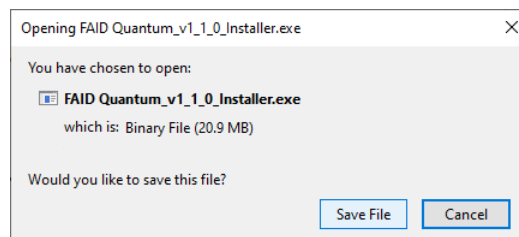
Save File Assistant

Email Notification

New Account Email

A new user will receive an email to confirm their InterDynamics License Management account. It will contain a link to the website to log in and confirm the account.

InterDynamics License Management New Account Email Notification

New Application Installation File Notification Email

When a new application installation file is available to download active users will receive a notification email. The email will contain a link to the License Management website, and information about the new version.

New Application Installation File Email

New License Key File Notification Email

When a new license key file is available to download active users will receive a notification email. The email will contain a link to the License Management website, the License Activation Code Text, as well as the License Key file as an attachment.
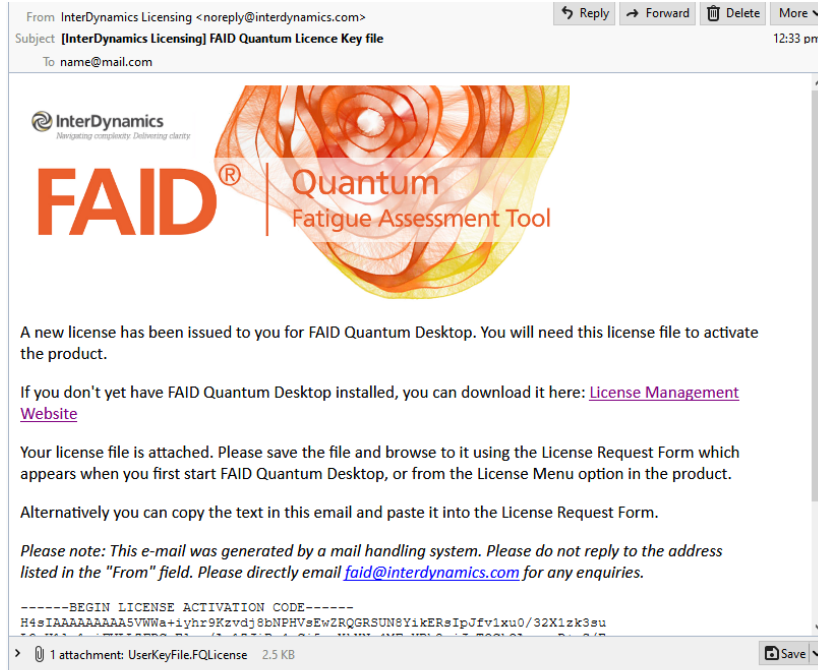
New License Key File Email
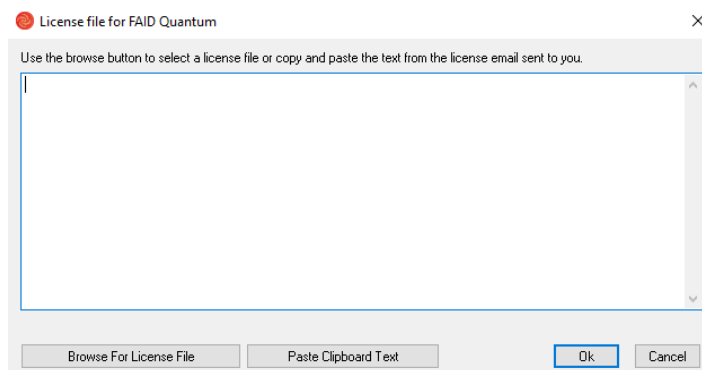
Software

License Key File

To activate the FAID Quantum software, the user will need a valid license key file (UserKeyfile.FQLicense). This file is provided to the user via email when a FAID Quantum order is processed, and is also available to download via the License Management website.

When the user first starts FAID Quantum they will be prompted to browse and find a valid license key file, or copy and paste the license key file text, using the License Request Form.

License Request Form

This is a once off process, as the valid license key file will be saved to the computer for future use.

Also available is the option to load a new License Key File from the License menu option within in the software.

Read License Key File Via Program Menu

Once a License Key File has been selected then FAID Quantum will check the license, and upon success will change any settings, and displays, depending on the license key file.

FAID Quantum checking valid license process

InterDynamics has a range of FRMS products which can assist your organisation in its journey towards a robust Fatigue Risk Management System.

Please contact us to find out more.

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